



Tao Complex Care

52 East Parade, Harrogate, North Yorkshire, HG1 5LT



4. Policy

4.1 Tao Complex Care will provide opportunities for employed staff to maintain their learning and development.

However, staff will appreciate and adhere to their code of conduct in relation to their own responsibilities in maintaining and updating their knowledge, to ensure it remains current and evidence based.

4.2 Carla Blackburn will maintain an overview of performance and will respond appropriately to shortfalls in professional standards.

Tao Complex Care will perform lessons learnt where shortfalls are experienced and cascade these to the staff team, where appropriate, in supervisions and team meetings.

4.3 The Skills for Care Code of Conduct standardises 'best practice' expectations and can form the basis of staff development and review.

Tao Complex Care will adopt this code for all direct Care staff.

4.4 If there is concern regarding any visiting professional's conduct whilst supporting a Service User, staff will report this to their line manager and record the incident.